

# Privacy Policy | Java Lounge

Last updated: 11.11.2024

Java Lounge ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [https://www.javalounge.lk] or use our mobile application (the "App").

#### 1. Information Collection

We collect minimal personal information that may include your name, contact details, and order preferences when you use our app to place an order. We do not collect any payment information as we currently do not process payments through our app or website.

#### 2. How We Use Your Information

We use the information collected solely to:

- Process your order through the App.
- Improve our services, including menu updates and customer support.

#### 3. Disclosure of Information

We do not sell, rent, or trade your personal information. Information may be shared with third-party vendors or partners only as necessary to fulfil your orders or improve our services. Any third parties are required to comply with our privacy standards.

### 4. Security

We implement reasonable security measures to protect your information from unauthorized access or disclosure. However, please note that no security measure is perfect, and we cannot guarantee absolute security of your information.

### 5. Children's Privacy

Our services are not directed to children under 13. We do not knowingly collect or store information from children under 13.

## 6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We encourage you to review this policy periodically. Continued use of our App or website after any changes indicates your acceptance of the new terms.

#### 7. Contact Us

If you have any questions about this Privacy Policy, please contact us at <a href="mailto:info@javalounge.lk">info@javalounge.lk</a> or +9470 7810 810